

# Agenda

## Department of Information Services Customer Advisory Board/Focus Group

**May 21, 2001**

**1:30 PM – 3:30 PM**

*St. Martins College  
Lacey, Washington*

### Agenda Topics

- ◆ Welcome and Introductions Thomas Bynum, Chair, ESD
- ◆ Recognition and Farewell to Steve Kolodney Thomas Bynum, Chair, ESD
- ◆ Subcommittee Reports
  - Human Resources
    - E-Learning Update John Robertson, DOP
    - Business Analyst Update Bob Hahn, DOP
  - State/Local Government Dan Parsons, WSP
  - Infrastructure
    - Windows 2000 Phil Grigg, GA
    - Web Presentation Guidelines/Web Content Management Laura Parma, DIS
- ◆ State of IT – Part 2
  - Academy Paul Taylor, DIS
  - Interactive Technologies Dave Kirk, DIS
- ◆ Research and Advisory Services Update Laura Parma, DIS
- ◆ New Business
- ◆ Announcements
- ◆ Adjourn
- ◆ Future Meetings Scheduled:  
6/25; 7/23; 8/27; 9/24; 10/22; 11/26; 12/24